

# Switchvox® Cloud

Sangoma's award-winning  
hosted phone service



## What's included in Switchvox Cloud?

### Service features:

- Dedicated local number (DID) per extension
- Unlimited local and long distance calling per extension (Unlimited plans only)
- Unlimited extension-to-extension calling
- HD Voice (where available)

### General phone system features:

- Personalized Switchboard for every user
- Mobile device support
- Call queues
- Visual Voicemail
- Detailed reporting
- Conference calling
- IVR and auto-attendant

### Flexible pricing options to fit any business need:

- Metered plans starting at \$12.99/seat
- Unlimited plans as low as \$19.99/seat

## Switchvox Cloud is Sangoma's cloud-based Unified Communications (UC) solution for Small and Medium-sized Businesses (SMBs).

Switchvox Cloud is more than a hosted IP PBX; it is a full-featured UC cloud solution, affordably priced, starting at \$12.99 per user. In addition to receiving reliable, high-quality VoIP phone service for all employees, you also have access to the following features: **mobility, call queues, voicemail, unified messaging, presence, chat, IVRs, integration with Salesforce CRM, monitoring, reporting, on-demand recording, and more.** All of the features are included with no additional licensing fees required, making Switchvox Cloud the best value for your complete hosted UC solution.

Switchvox Cloud is based on Sangoma's award-winning Switchvox business phone system. Recognized as a powerful IP communications system, Switchvox is built for SMBs looking for enterprise-class features at an affordable price. The same features and flexibility of the premises (on-site)-based Switchvox phone system are now available in Switchvox Cloud and are easily accessible to businesses with as few as five users or with hundreds of users.

With Switchvox Cloud you can have access to a business-class phone system while completely eliminating costly CapEx. Now you can add D-Series phones to your monthly bill as opposed to exhausting capital up front with hardware. Switchvox Cloud makes it easy to get started with no upfront costs, hassle-free installation and no ongoing maintenance.

Switchvox Cloud is more than a hosted IP PBX; it is a full-featured UC cloud solution, starting at \$12.99 per seat.

### Key Included Features:

- Switchboard: web-based call control and productivity tool for every user
- Visual voicemail (with Sangoma phones or smartphone app)
- IVR and auto-attendant
- Conference calling
- Switchvox Softphone for mobile included for every iPhone® or Android® user
- Call queues with real-time dashboards and detailed reporting
- Music-on-hold
- Personal call rules (fail-over)
- Presence and collaboration
- Extension management
- Instant messaging and video chat
- Peering
- Networking
- Voicemail-to-email
- Detailed reporting
- Salesforce CRM integration

### Service Features:

- Unlimited minutes of local and long distance/toll free service (Unlimited plans only)
- Local DID
- Unlimited extension dialing
- HD Voice (G.722 Codec)
- Extensions with no minutes available
- Number porting available
- Toll-free numbers available
- Fax available

**All UC Features!**  
**\$12.99**  
per user/month

**D-Series phones are the perfect complement to Switchvox Cloud.** They are uniquely designed to have the tightest integration with Switchvox, making them a true “plug and play” IP phone option for your Switchvox Cloud service offering; and allowing you to easily access key applications directly from your desk phone.

**D-Series phones are available for purchase or for rent at a low monthly rate so you can have a completely OpEx cost model for your phone system.**

### Secure your investment for many years to come:

With Switchvox, you can ensure that your business communications investment is protected. Because it incorporates the same software, you can easily migrate from a Switchvox Cloud installation to a Switchvox premises-based solution should you decide the hosted solution no longer fits your particular business

needs. Most importantly, when moving from Sangoma's cloud-based solution, you maintain all of your settings and phones, making it a truly seamless transition for your employees. With Switchvox Cloud you have the flexibility to grow into the phone system you need in the future.

With the addition of Switchvox Cloud, you now can have Switchvox delivered in the way that best suits your business needs. You can access it as an on-site solution, in the Cloud, or via your mobile solution. Never miss a beat; stay connected always with Switchvox.

**Switchvox Cloud is available today in the lower-48 states.** For more information and to try Switchvox Cloud completely risk free for 30 days, visit: [Sangoma.com/switchvoxcloud](http://Sangoma.com/switchvoxcloud)



**D-Series phones are the perfect complement for Switchvox Cloud and are available for purchase or for rent at a low monthly rate.**

D60: \$139 or free with 3 yr agreement  
D62: \$189 or \$4 per month w/ 3 yr agreement  
D65: \$239 or \$7 per month w/ 3 yr agreement  
D80: \$329 or \$9 per month w/ 3 yr agreement

**When moving from Sangoma's cloud-based solution to a Switchvox premises-based solution, you maintain all of your settings and phones, making it a truly seamless transition for your employees.**



100 Renfrew Drive, Suite 100, Markham ON L3R 9R6 Canada • Phone: +1 (256) 428-6000 or 1 (877) 344 4861 (toll free in N. America)

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